



The National Community Survey™

Englewood, CO

Community Livability Report

2020

DRAFT



POWERED BY POLCO

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The National Community Survey™
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Englewood. The phrase “livable community” is used here to evoke a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts and Culture
- Inclusivity and Engagement



The Community Livability Report provides the opinions of a representative sample of 380 residents of the City of Englewood. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2020 survey was 24%. The full description of methods used to garner these opinions can be found in the *Technical Appendices* provided under separate cover.

Overview of Results

Englewood residents continue to enjoy a positive quality of life.

About three quarters of respondents positively rated their overall quality of life in Englewood, Englewood as a place to live, and their neighborhood as a place to live. About 8 in 10 would recommend living in Englewood to someone who asked and about 7 in 10 planned to remain in Englewood for the next five years. Ratings for the overall design or layout of Englewood's residential and commercial areas, economic development, Englewood as a place to work, the overall quality of health and wellness opportunities, were positive and similar to national benchmark comparisons. Further, overall ratings in a number of pillars including Governance, Economy, Mobility, Health and Wellness, Inclusivity and Engagement, and Participation were largely on par with benchmark jurisdictions around the country.

Mobility is an area of importance to residents and of opportunity.

Residents in Englewood continued to use bus, rail, subway or other public transportation instead of driving at a much higher rate than national comparison communities. In addition, they tended to walk or bike instead of driving at a rate higher than the national average. They applauded the ease of travel by public transportation which scored above the national benchmark. While most aspects of Mobility remained stable from 2018 to 2020, there were several that were trending down including the overall quality of the transportation system, street repair, and snow removal.

Safety and Economy are priorities for the community.

Residents identified Safety and Economy as two of the most important facets on which the City should focus for the coming two years. Overall, residents continued to feel safe in their neighborhoods and in Englewood's downtown/commercial area during the day with 8 in 10 reporting they felt somewhat or very safe. Police/Sheriff and fire services evaluations declined in 2020 and may be an area of opportunity. In addition, the overall feeling of safety in Englewood and crime prevention remain stable in 2020 but were below national averages.

Evaluations for Economy tended to be stable over time and similar to ratings given in comparison communities. In 2020, residents were more satisfied with the vibrancy of the downtown/commercial area, and the overall quality of business and service establishments in Englewood which were rated higher than any past survey and similar to national averages.

The challenge, possibly highlighted by the COVID-19 crisis, was residents' perception of their own personal economic futures. This area of the Economy facet, along with housing cost stress, was lower than the national benchmark. Englewood entered this period of economic uncertainty with a strong economic foundation and positive resident perception on par with peers nationwide.

Facets of Livability

Ratings of importance were compared to ratings of quality to help guide City staff and officials with decisions on future resource allocation and strategic planning areas. When competition for limited resources demands that efficiencies or cutbacks be instituted, it is wise not only to know what facets are deemed most important to residents' quality of life, but which among the most important are perceived to be of relatively lower quality in your community. It is these facets of community livability – more important facets perceived as being of lower quality – to which attention needs to be paid first.

		QUALITY		
		LOWER	SIMILAR	HIGHER
IMPORTANCE	HIGHER			
	SIMILAR	<ul style="list-style-type: none"> • Utilities • Safety • Natural Environment • Parks and Recreation • Education, Arts and Culture 	<ul style="list-style-type: none"> • Economy • Health and Wellness • Mobility 	
	LOWER	<ul style="list-style-type: none"> • Inclusivity and Engagement 	<ul style="list-style-type: none"> • Community Design 	

FIGURE 1: QUALITY OF FACETS OF LIVABILITY- SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall economic health of Englewood	↔	↔	52%
Overall quality of the transportation system in Englewood	↔	↓	66%
Overall design or layout of Englewood's residential and commercial areas	↔	↔	58%
Overall quality of the utility infrastructure in Englewood	↓	*	47%
Overall feeling of safety in Englewood	↓	↔	56%
Quality of overall natural environment in Englewood	↓	↓	54%
Overall quality of parks and recreation opportunities	↓	*	72%
Overall health and wellness opportunities in Englewood	↔	↔	63%
Overall opportunities for education, culture, and the arts	↓	↔	48%
Residents' connection and engagement with their community	↓	*	42%

FIGURE 2: IMPORTANCE OF FACETS OF LIVABILITY- SUMMARY

Percent essential or very important	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall economic health of Englewood	↔	↔	88%
Overall quality of the transportation system in Englewood	↔	↔	71%
Overall design or layout of Englewood's residential and commercial areas	↓	↔	68%
Overall quality of the utility infrastructure in Englewood	↔	*	89%
Overall feeling of safety in Englewood	↔	↔	86%
Quality of overall natural environment in Englewood	↔	↔	77%
Overall quality of parks and recreation opportunities	↔	*	76%
Overall health and wellness opportunities in Englewood	↔	↔	74%
Overall opportunities for education, culture, and the arts	↔	↔	76%
Residents' connection and engagement with their community	↓	↓	65%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

OVERALL QUALITY OF LIFE IN ENGLEWOOD

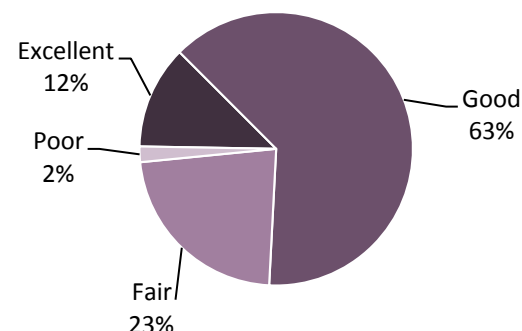


FIGURE 3: QUALITY OF LIFE IN ENGLEWOOD

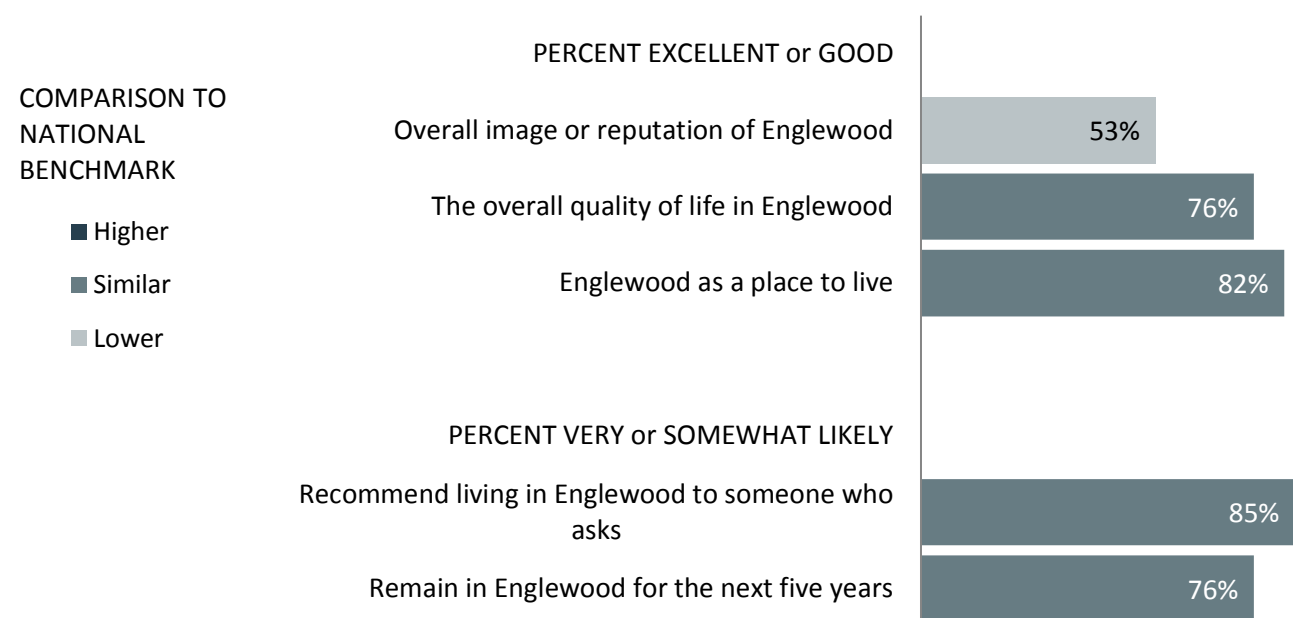


FIGURE 4: QUALITY OF LIFE IN ENGLEWOOD - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall image or reputation of Englewood	↓	↔	53%
The overall quality of life in Englewood	↔	↔	76%
Englewood as a place to live	↔	↔	82%

FIGURE 5: RECOMMEND ENGLEWOOD - SUMMARY

Percent very or somewhat likely	Comparison to benchmark	Change 2018 to 2020	2020 rating
Recommend living in Englewood to someone who asks	↔	↔	85%
Remain in Englewood for the next five years	↔	↔	76%

Legend

↑↑ Much higher ↑ Higher ↔ Similar ↓ Lower ↓↓ Much lower * Not available

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

OVERALL CONFIDENCE IN ENGLEWOOD GOVERNMENT

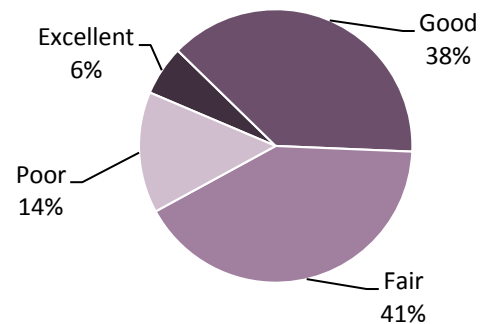


FIGURE 6: GOVERNMENT PERFORMANCE AND SERVICES

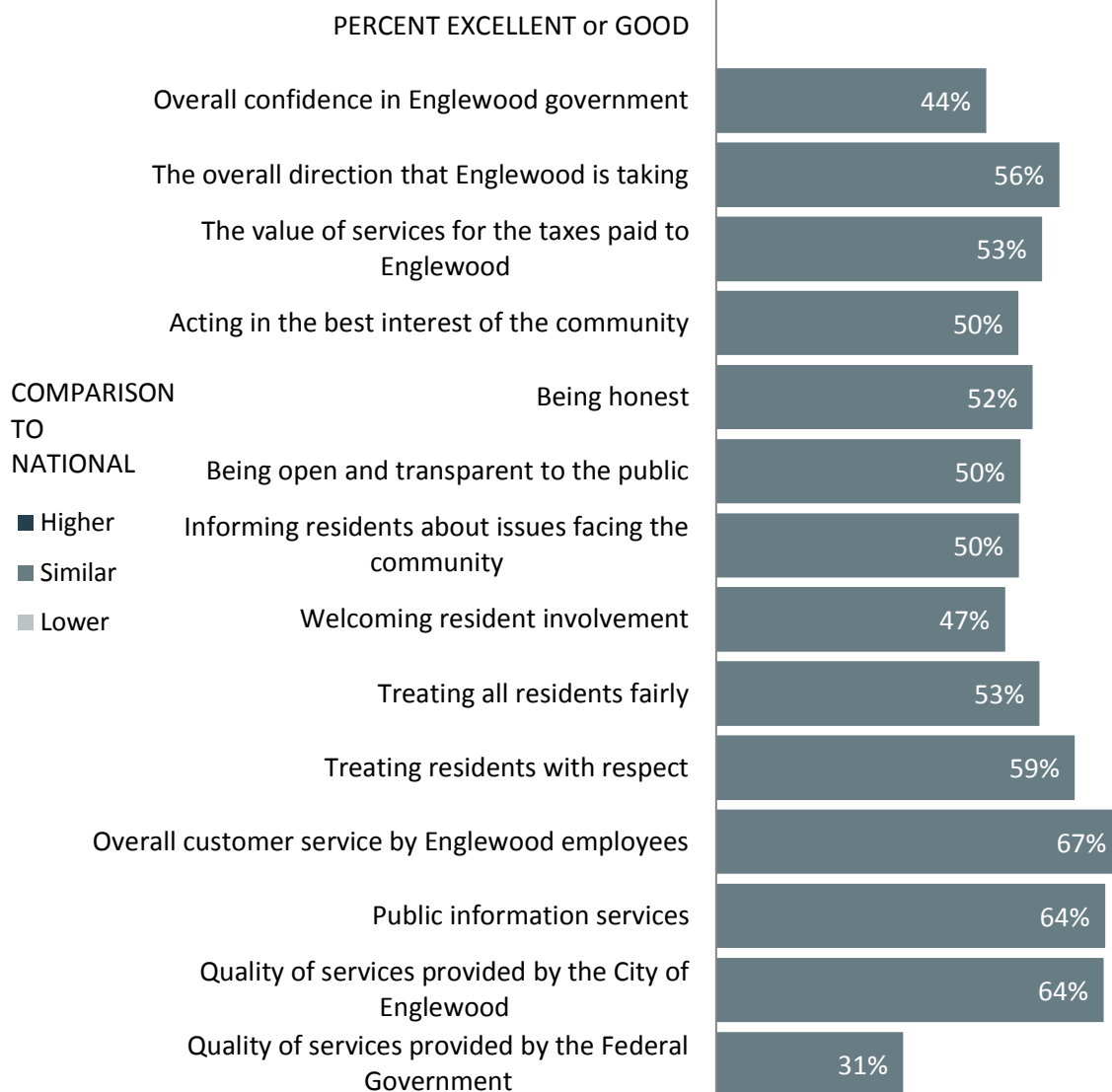


FIGURE 7: GOVERNMENT PERFORMANCE AND SERVICES - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall confidence in Englewood government	↔	↔	44%
The overall direction that Englewood is taking	↔	↔	56%
The value of services for the taxes paid to Englewood	↔	↔	53%
Generally acting in the best interest of the community	↔	↔	50%
Being honest	↔	↔	52%
Being open and transparent to the public	↔	*	50%
Informing residents about issues facing the community	↔	*	50%
The job Englewood government does at welcoming resident involvement	↔	↔	47%
Treating all residents fairly	↔	↔	53%
Treating residents with respect	↔	*	59%
Overall customer service by Englewood employees	↔	↔	67%
Public information services	↔	↔	64%
Quality of services provided by the City of Englewood	↔	↓	64%
Quality of services provided by the Federal Government	↔	↓	31%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

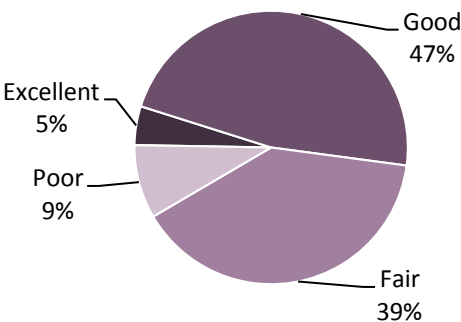
↓↓ Much lower

* Not available

Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

OVERALL ECONOMIC HEALTH OF ENGLEWOOD



What impact, if any, do you think the economy will have on your family income in the next 6 months?

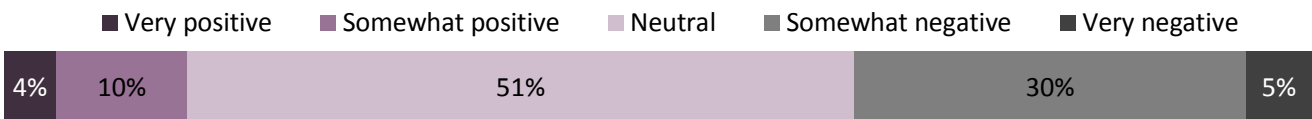


FIGURE 8: ECONOMIC HEALTH

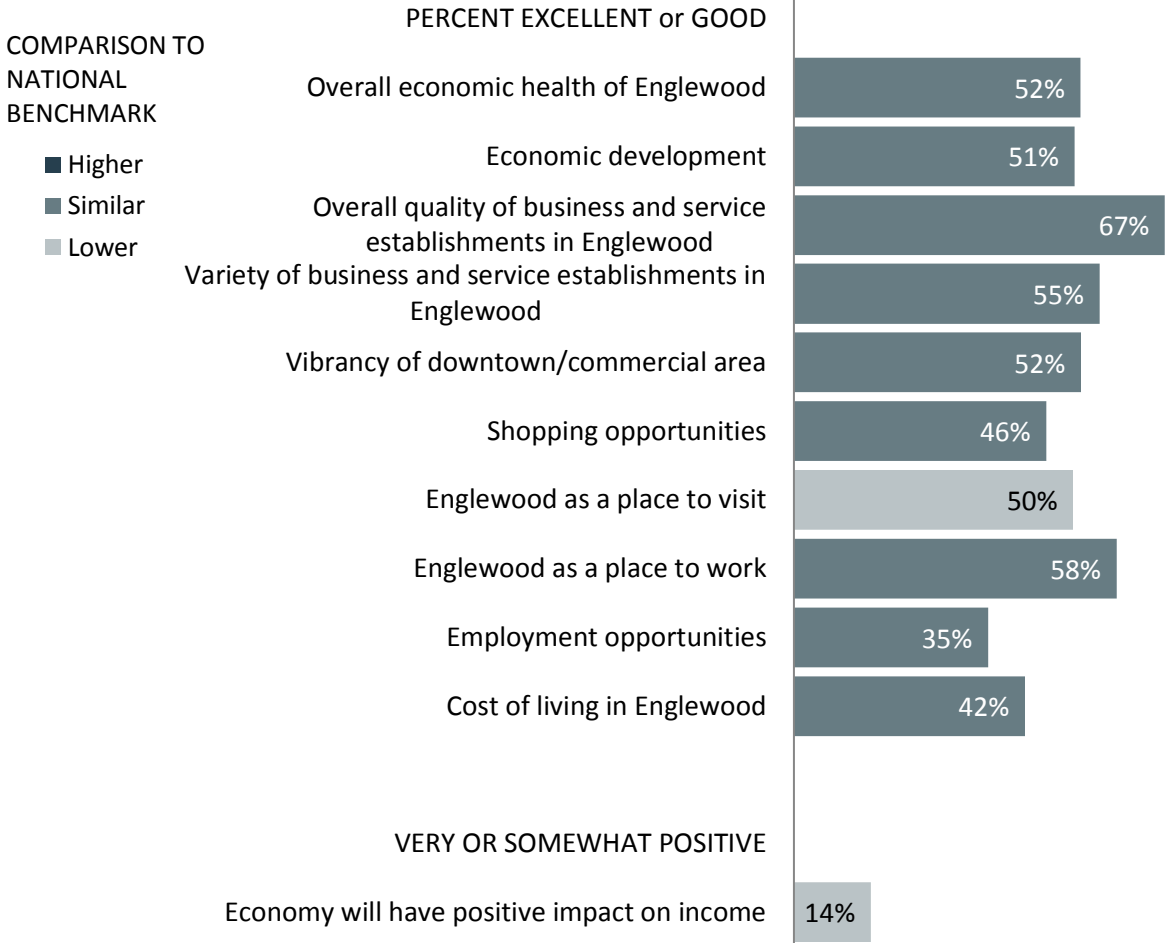


FIGURE 9: ECONOMIC HEALTH - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall economic health of Englewood	↔	↔	52%
Economic development	↔	↔	51%
Overall quality of business and service establishments in Englewood	↔	↑	67%
Variety of business and service establishments in Englewood	↔	*	55%
Vibrant downtown/commercial area	↔	↑	52%
Shopping opportunities	↔	↔	46%
Englewood as a place to visit	↓	↔	50%
Englewood as a place to work	↔	↔	58%
Employment opportunities	↔	↔	35%
Cost of living in Englewood	↔	↔	42%

FIGURE 10: ECONOMIC IMPACT - SUMMARY

Percent very or somewhat positive	Comparison to benchmark	Change 2018 to 2020	2020 rating
Economy will have positive impact on income	↓	↓	14%

FIGURE 11: HOUSING COST - SUMMARY

Percent for whom housing costs are NOT 30% or more of household income	Comparison to benchmark	Change 2018 to 2020	2020 rating
NOT experiencing housing costs stress	↓	↓	49%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

||

↓↓ Much lower

* Not available

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work and play in the community.

OVERALL QUALITY OF THE TRANSPORTATION SYSTEM IN ENGLEWOOD

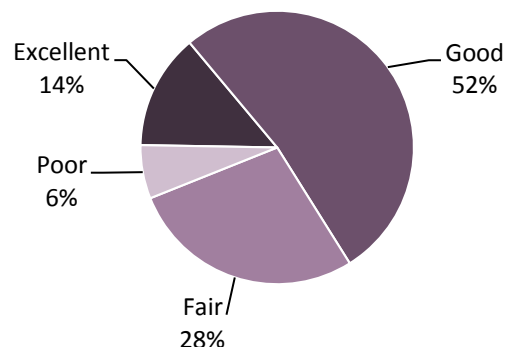


FIGURE 12: MOBILITY IN ENGLEWOOD

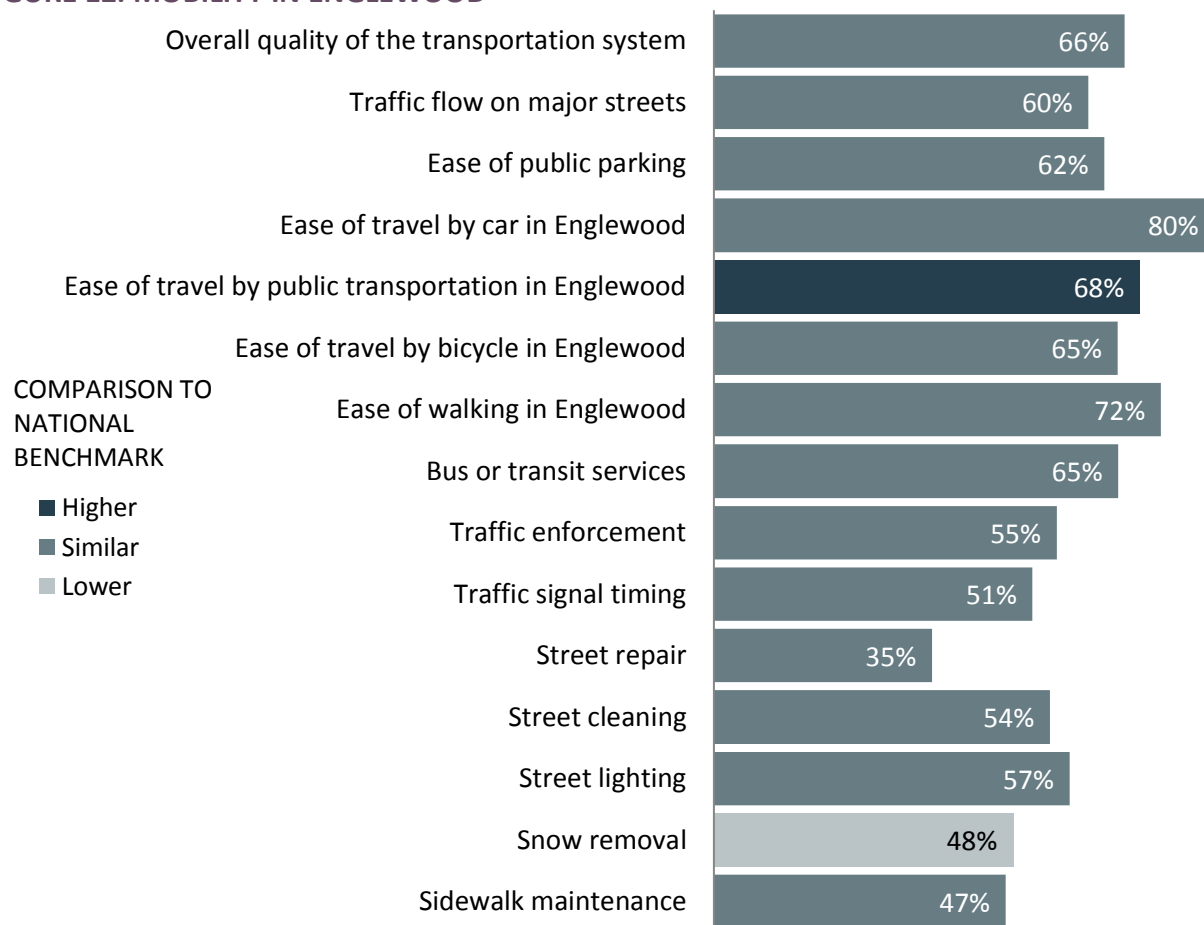


FIGURE 13: USE OF ALTERNATIVE TRANSPORTATION MODES

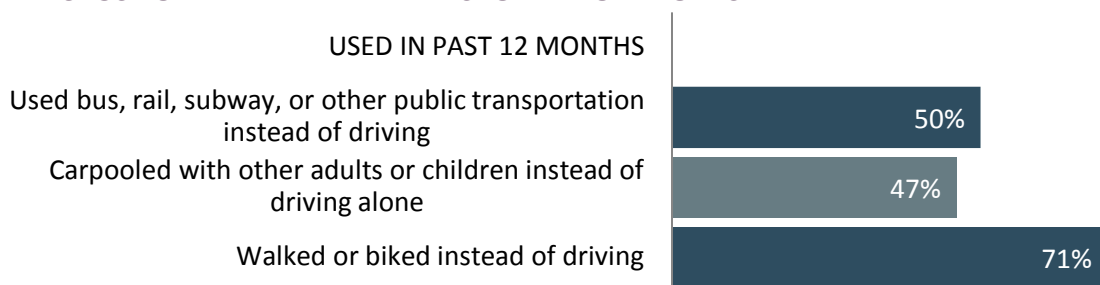


FIGURE 14: MOBILITY IN ENGLEWOOD - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
The overall quality of the transportation system in Englewood	↔	↓	66%
Traffic flow on major streets	↔	↔	60%
Ease of travel by car in Englewood	↔	↔	80%
Ease of travel by public transportation in Englewood	↑	↔	68%
Ease of travel by bicycle in Englewood	↔	↔	65%
Ease of walking in Englewood	↔	↔	72%
Ease of public parking	↔	↔	62%
Bus or transit services	↔	↓	65%
Traffic enforcement	↔	↔	55%
Traffic signal timing	↔	↓	51%
Street repair	↔	↓	35%
Street cleaning	↔	↓	54%
Street lighting	↔	↔	57%
Snow removal	↓	↓	48%
Sidewalk maintenance	↔	↓	47%

FIGURE 15: USE OF ALTERNATIVE TRANSPORTATION MODES - SUMMARY

Percent who did this in past 12 months	Comparison to benchmark	Change 2018 to 2020	2020 rating
Used bus, rail, subway or other public transportation instead of driving	↑↑	↓	50%
Carpooled with other adults or children instead of driving alone	↔	↔	47%
Walked or biked instead of driving	↑	↔	71%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

OVERALL DESIGN OR LAYOUT OF ENGLEWOOD'S RESIDENTIAL AND COMMERCIAL AREAS

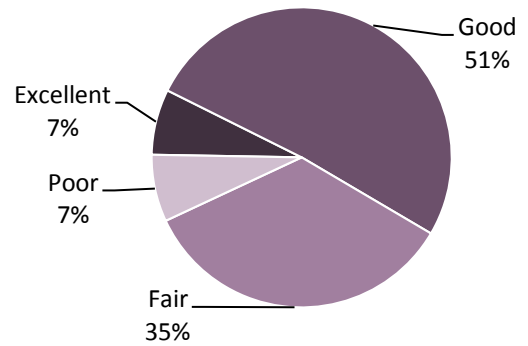


FIGURE 16: COMMUNITY DESIGN

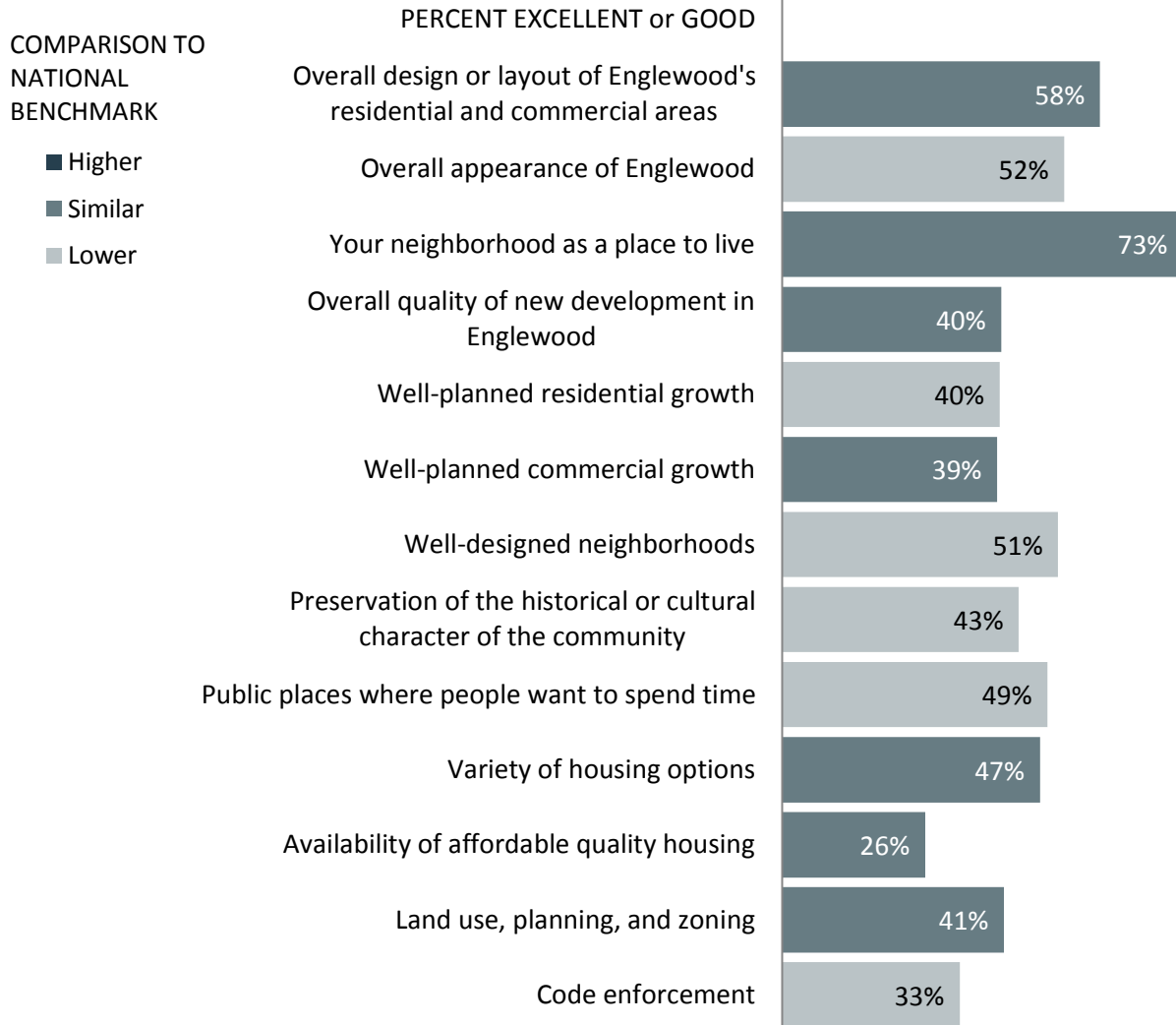


FIGURE 17: COMMUNITY DESIGN - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
The overall design or layout of Englewood's residential and commercial areas	↔	↔	58%
Overall appearance of Englewood	↓	↓	52%
Your neighborhood as a place to live	↔	↔	73%
Overall quality of new development in Englewood	↔	↓	40%
Well planned residential growth	↓	*	40%
Well planned commercial growth	↔	*	39%
Well-designed neighborhoods	↓	*	51%
Preservation of the historical or cultural character of the community	↓	*	43%
Public places where people want to spend time	↓	↔	49%
Variety of housing options	↔	↔	47%
Availability of affordable quality housing	↔	↔	26%
Land use, planning and zoning	↔	↔	41%
Code enforcement	↓	↔	33%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

OVERALL QUALITY OF THE UTILITY INFRASTRUCTURE IN ENGLEWOOD

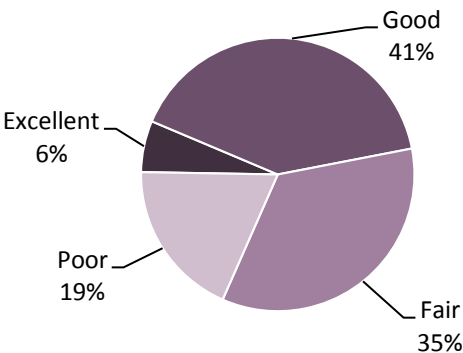


FIGURE 18: UTILITES

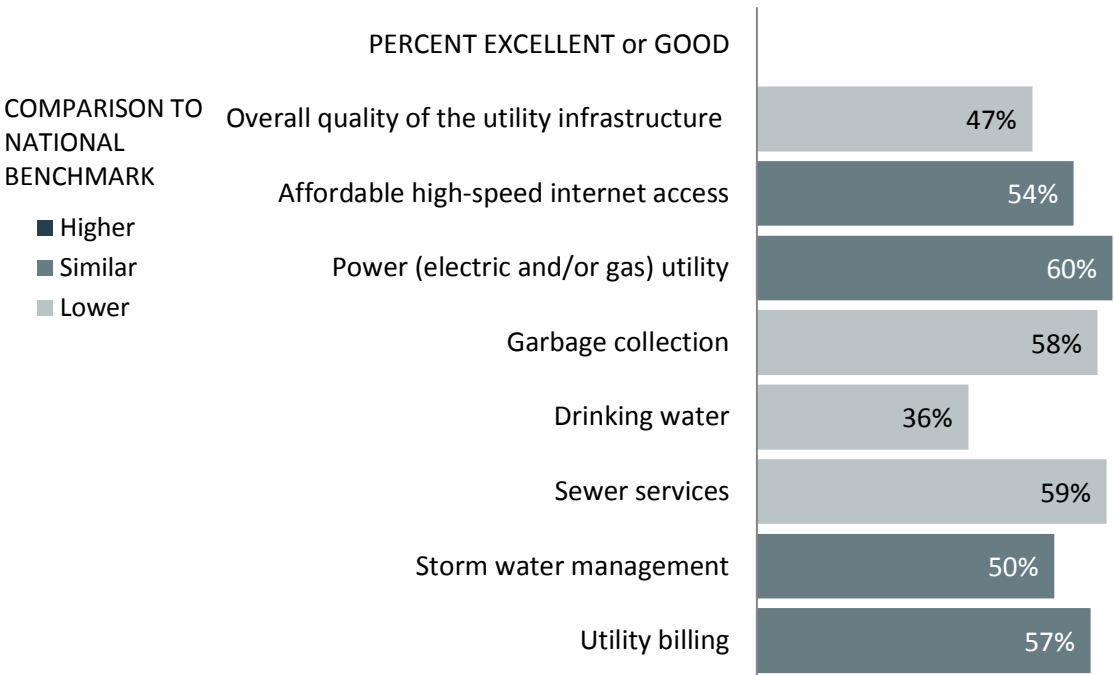


FIGURE 19: UTILITES - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
The overall quality of the utility infrastructure in Englewood	↓	*	47%
Affordable high-speed internet access	↔	*	54%
Power (electric and/or gas) utility	↔	↓	60%
Garbage collection	↓↓	↓	58%
Drinking water	↓↓	↔	36%
Sewer services	↓	↔	59%
Storm water management	↔	↓	50%
Utility billing	↔	↔	57%

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust Safety-related services is essential to residents' quality of life.

OVERALL FEELING OF SAFETY IN ENGLEWOOD

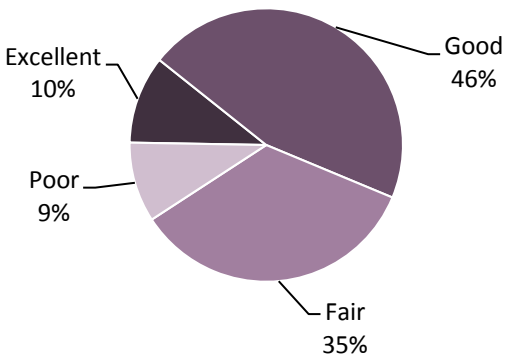


FIGURE 20: SAFETY IN ENGLEWOOD

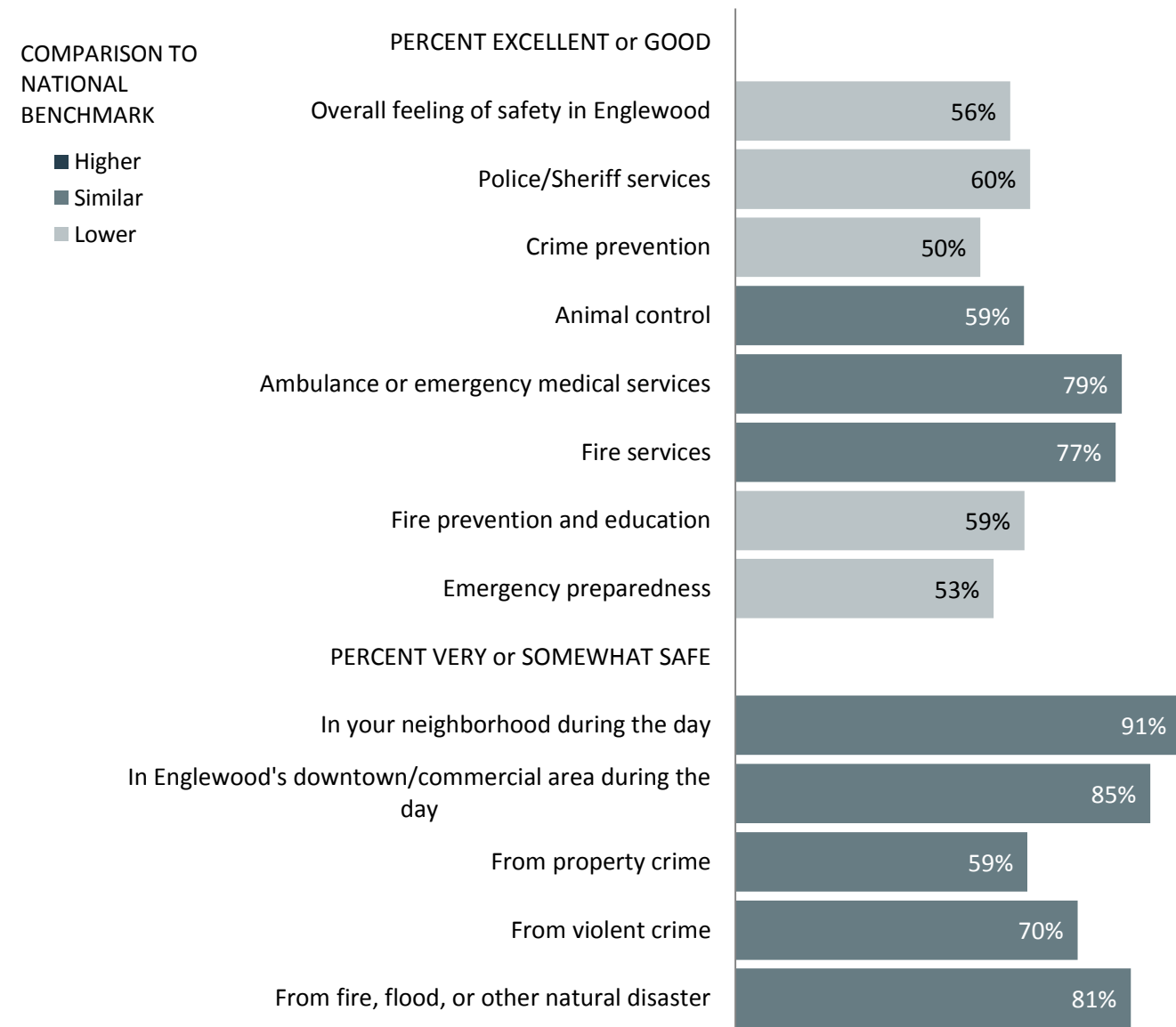


FIGURE 21: SAFETY-RELATED SERVICES - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall feeling of safety in Englewood	↓	↔	56%
Police/Sheriff services	↓	↓	60%
Crime prevention	↓	↔	50%
Animal control	↔	↔	59%
Ambulance or emergency medical services	↔	↔	79%
Fire services	↔	↓	77%
Fire prevention and education	↓	↔	59%
Emergency preparedness	↓	↔	53%

FIGURE 22: FEELINGS OF SAFETY- SUMMARY

Percent who feel very or somewhat safe	Comparison to benchmark	Change 2018 to 2020	2020 rating
In your neighborhood during the day	↔	↔	91%
In Englewood's downtown/commercial area during the day	↔	↔	85%
From property crime	↔	*	59%
From violent crime	↔	*	70%
From fire, flood, or other natural disaster	↔	*	81%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

OVERALL QUALITY OF NATURAL ENVIRONMENT IN ENGLEWOOD

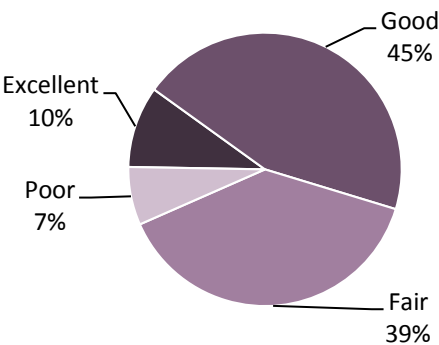


FIGURE 23: NATURAL ENVIRONMENT

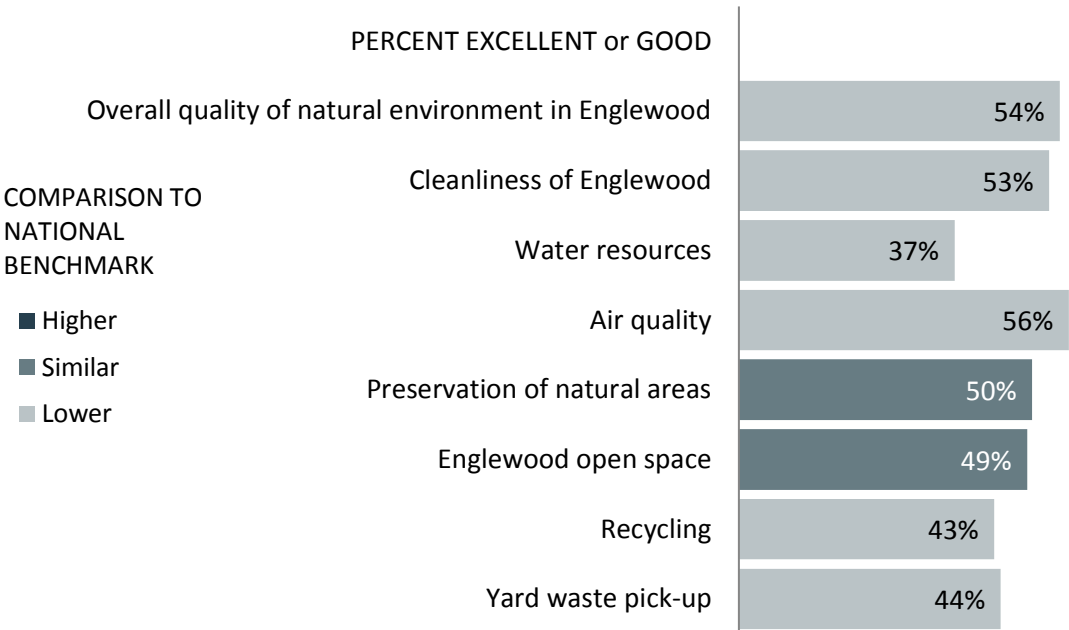


FIGURE 24: NATURAL ENVIRONMENT - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall quality of natural environment in Englewood	↓	↓	54%
Cleanliness of Englewood	↓	↓	53%
Water resources	↓↓	*	37%
Air quality	↓	↔	56%
Preservation of natural areas	↔	↔	50%
Englewood open space	↔	↔	49%
Recycling	↓↓	↓	43%
Yard waste pick-up	↓↓	*	44%

Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."
 - National Recreation and Park Association

OVERALL QUALITY OF PARKS AND RECREATION OPPORTUNITIES IN ENGLEWOOD

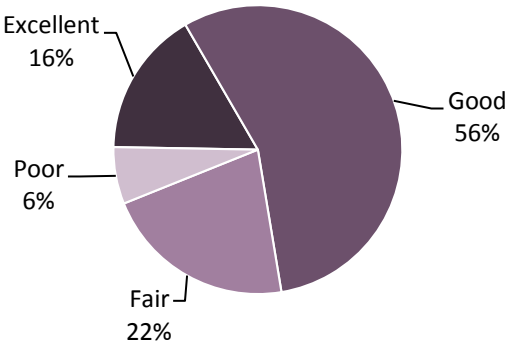


FIGURE 25: PARKS AND RECREATION



FIGURE 26: PARKS AND RECREATION - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall quality of parks and recreation opportunities in Englewood	↓	*	72%
Availability of paths and walking trails	↔	↔	59%
City parks	↔	↓	67%
Recreational opportunities	↔	↔	60%
Recreation programs or classes	↔	↔	68%
Recreation centers or facilities	↔	↔	70%
Fitness opportunities	↔	↔	65%

Health and Wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

HEALTH AND WELLNESS OPPORTUNITIES IN ENGLEWOOD

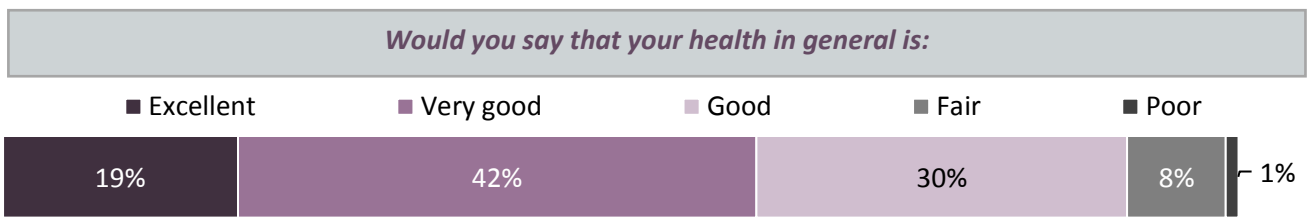
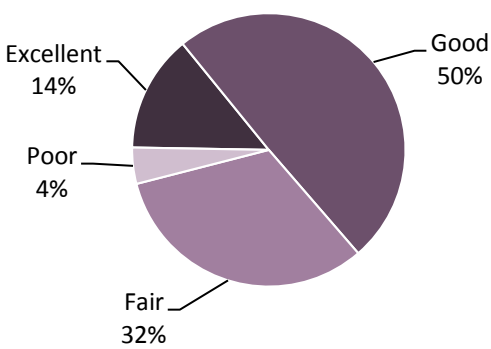


FIGURE 27: HEALTH AND WELLNESS

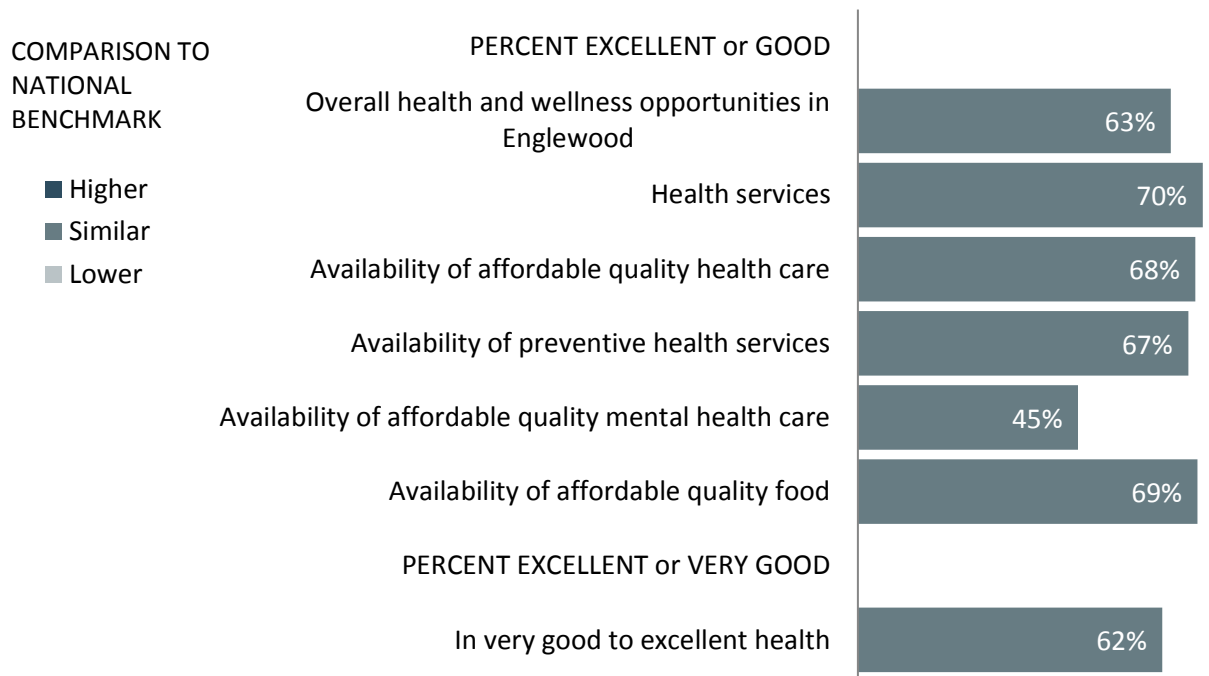


FIGURE 28: HEALTH AND WELLNESS - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Health and wellness opportunities in Englewood	↔	↔	63%
Health services	↔	↔	70%
Availability of affordable quality health care	↔	↔	68%
Availability of preventive health services	↔	↔	67%
Availability of affordable quality mental health care	↔	↓	45%
Availability of affordable quality food	↔	↔	69%

FIGURE 29: PERSONAL HEALTH - SUMMARY

	Comparison to benchmark	Change 2018 to 2020	2020 rating
In very good to excellent health	↔	↔	62%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

OVERALL OPPORTUNITIES FOR EDUCATION, CULTURE, AND THE ARTS IN ENGLEWOOD

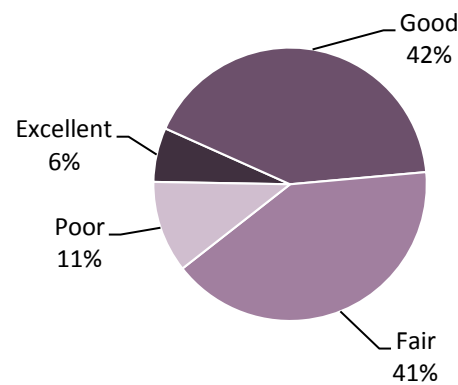


FIGURE 30: EDUCATION, ARTS AND CULTURE

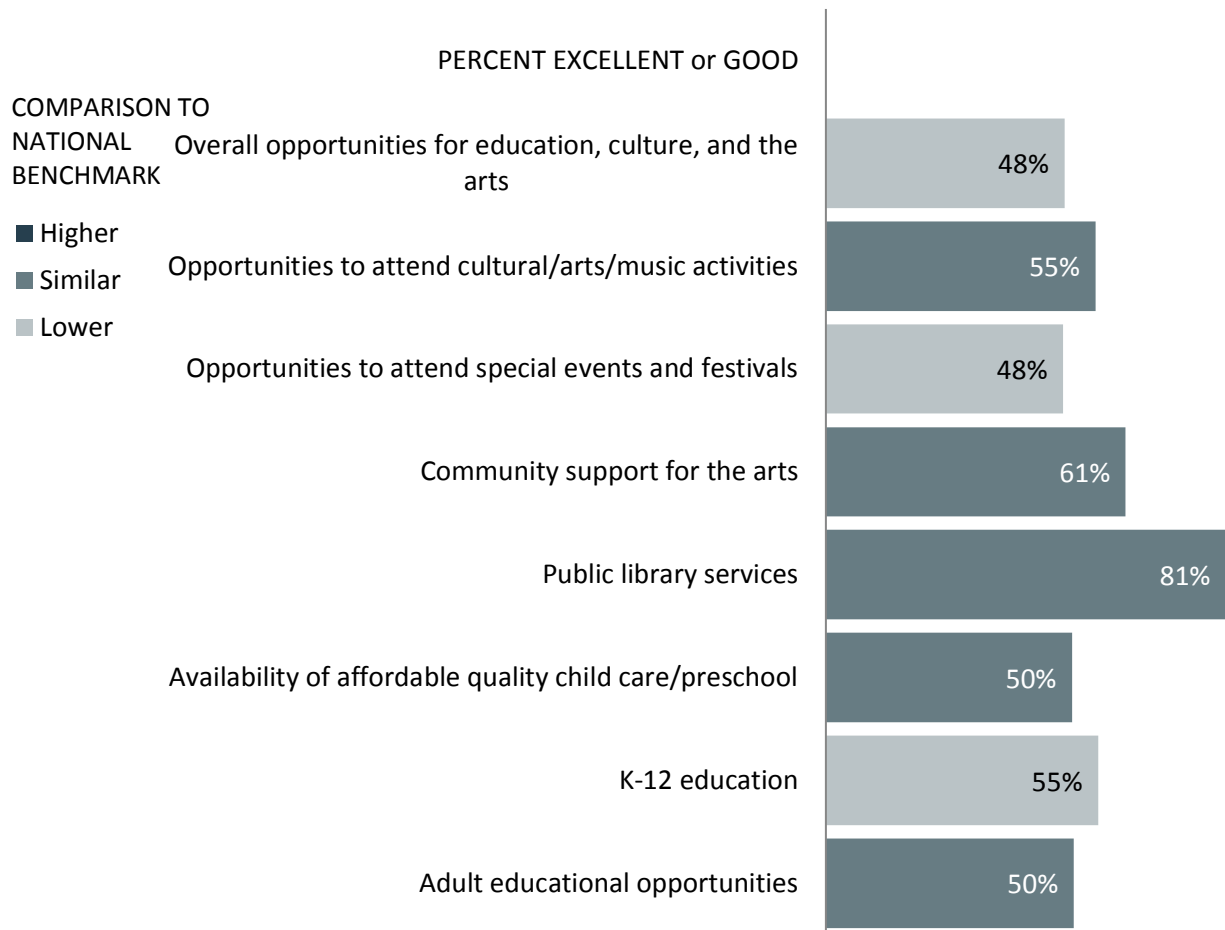


FIGURE 31: EDUCATION, ARTS AND CULTURE - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Overall opportunities for education, culture and the arts in Englewood	↓	↔	48%
Opportunities to attend cultural/arts/music activities	↔	↔	55%
Opportunities to attend special events and festivals	↓	↓	48%
Community support for the arts	↔	*	61%
Public library services	↔	↔	81%
Availability of affordable quality childcare/preschool	↔	↑	50%
K-12 education	↓	↑	55%
Adult educational opportunities	↔	↔	50%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

RESIDENTS' CONNECTION AND ENGAGEMENT WITH THEIR COMMUNITY

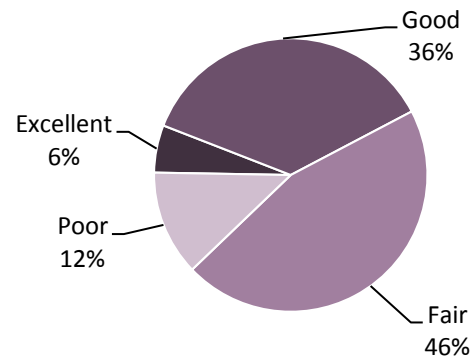


FIGURE 32: INCLUSIVITY AND ENGAGEMENT

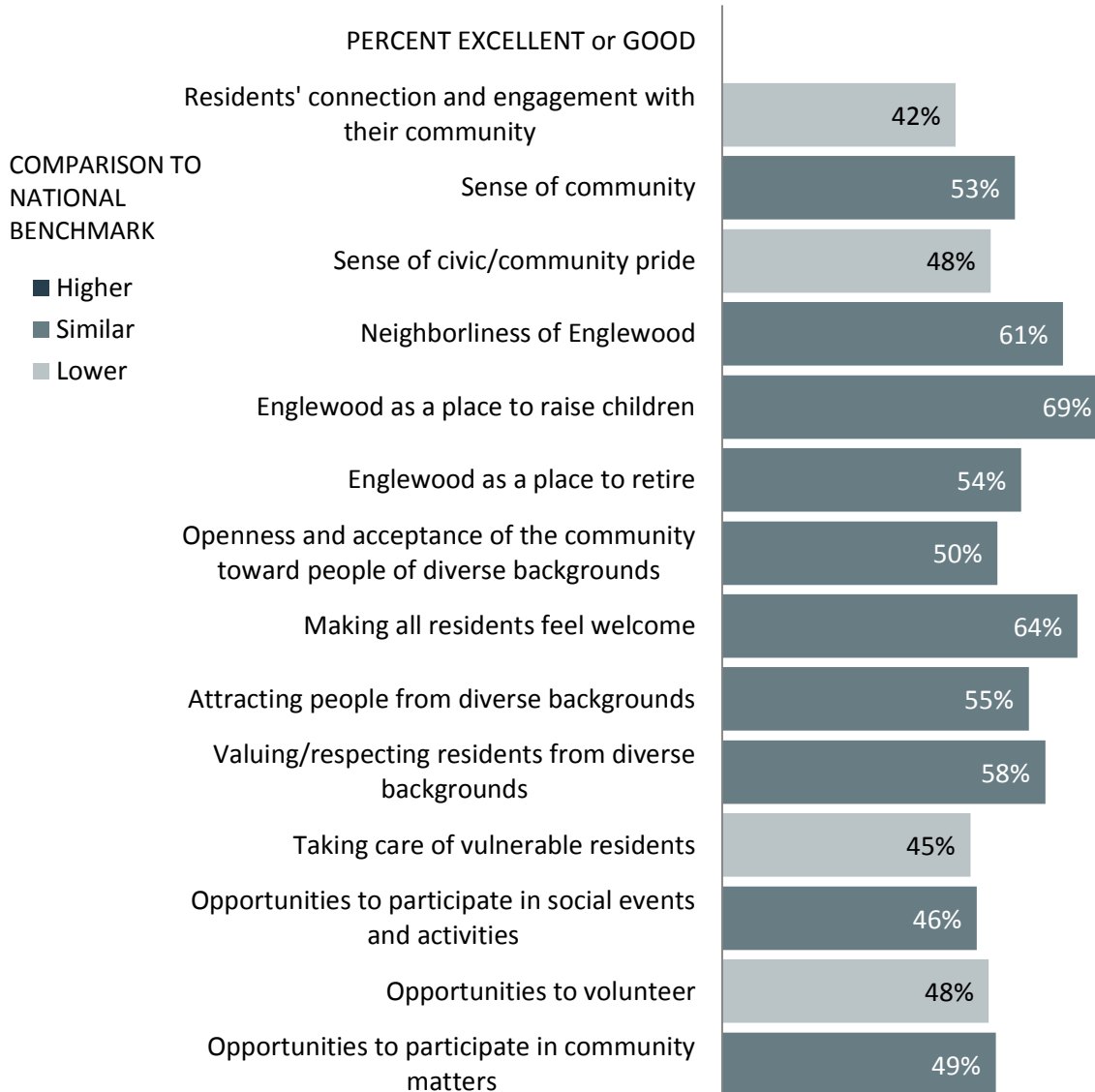


FIGURE 33: INCLUSIVITY AND ENGAGEMENT - SUMMARY

Percent excellent or good	Comparison to benchmark	Change 2018 to 2020	2020 rating
Residents' connection and engagement with their community	↓	*	42%
Sense of community	↔	↔	53%
Sense of civic/community pride	↓	*	48%
Neighborliness of residents in Englewood	↔	↑	61%
Englewood as a place to raise children	↔	↑	69%
Englewood as a place to retire	↔	↔	54%
Openness and acceptance of the community toward people of diverse backgrounds	↔	↓	50%
Making all residents feel welcome	↔	*	64%
Attracting people from diverse backgrounds	↔	*	55%
Valuing/respecting residents from diverse backgrounds	↔	*	58%
Taking care of vulnerable residents	↓	*	45%
Opportunities to participate in social events and activities	↔	↔	46%
Opportunities to volunteer	↓	↓	48%
Opportunities to participate in community matters	↔	↓	49%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

FIGURE 34: RESIDENTS' PARTICIPATION LEVELS

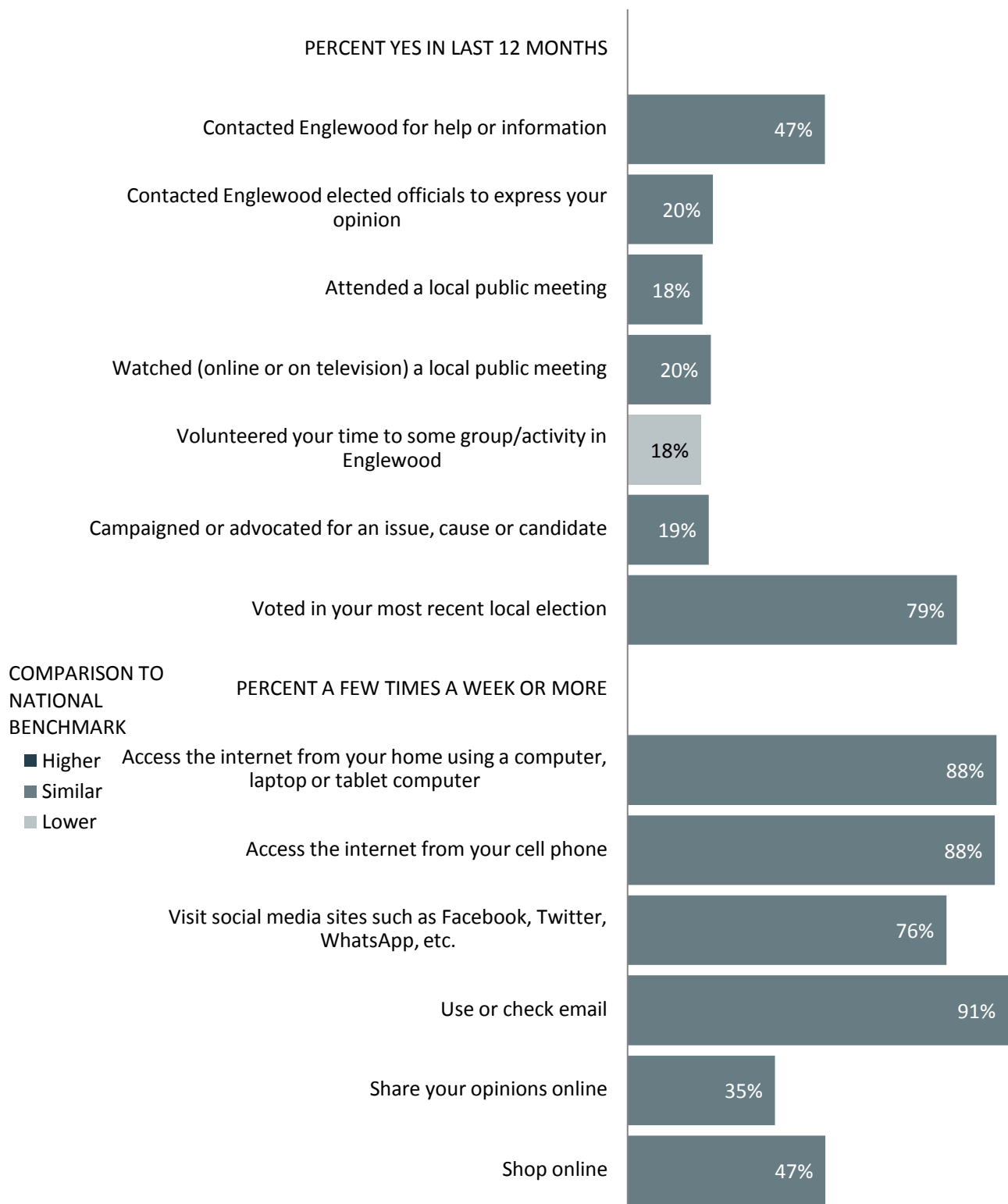


FIGURE 35: RESIDENTS' PARTICIPATION IN LAST 12 MONTHS- SUMMARY

Percent who had done each in last 12 months	Comparison to benchmark	Change 2018 to 2020	2020 rating
Contacted the City of Englewood for help or information	↔	↔	47%
Contacted Englewood elected officials to express your opinion	↔	↔	20%
Attended a local public meeting	↔	↔	18%
Watched (online or on television) a local public meeting	↔	↑	20%
Volunteered your time to some group/activity in Englewood	↓↓	↔	18%
Campaigned or advocated for a local issue, cause or candidate	↔	↔	19%
Voted in your most recent local election	↔	*	79%

FIGURE 36: RESIDENTS' GENERAL USE OF TECHNOLOGY- SUMMARY

Percent who report doing each at least a few times a week	Comparison to benchmark	Change 2018 to 2020	2020 rating
Access the internet from your home using a computer, laptop or tablet computer	↔	*	88%
Access the internet from your cell phone	↔	*	88%
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	↔	*	76%
Use or check email	↔	*	91%
Share your opinions online	↔	*	35%
Shop online	↔	*	47%

Legend

↑↑ Much higher

↑ Higher

↔ Similar

↓ Lower

↓↓ Much lower

* Not available

Special Topics

FIGURE 37: INCLUSIVITY AND TREATMENT

Please rate the quality of each of the following:

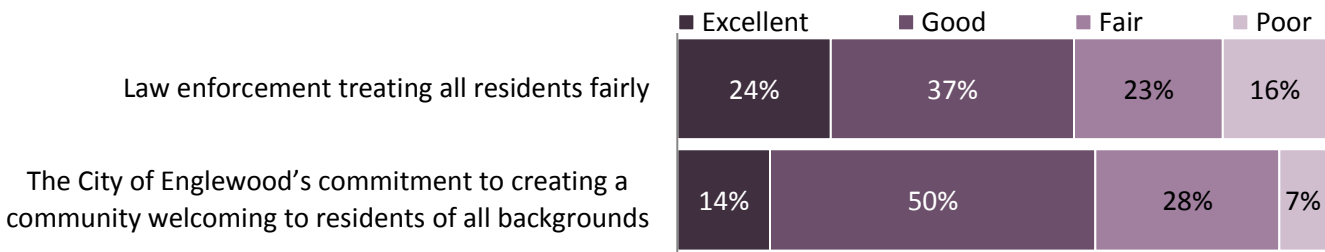


FIGURE 38: HOMELESSNESS IN ENGLEWOOD

Please select the statement that best represents your opinion regarding homelessness in Englewood:

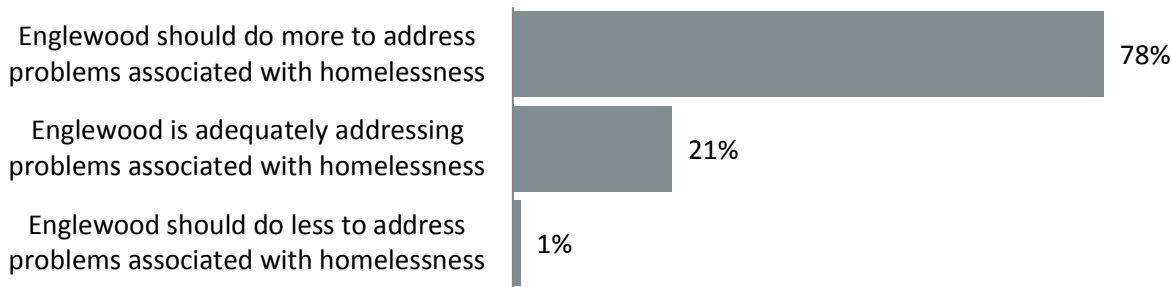


FIGURE 39: NEW HOUSING IN ENGLEWOOD

Please select the statement that best represents your opinion regarding new duplexes, triplexes, townhomes and condos in Englewood:

